



**WEST VALLEY WATER DISTRICT
855 W. Base Line Road Rialto, CA**

**EXTERNAL AFFAIRS COMMITTEE MEETING
AGENDA**

MONDAY, DECEMBER 9, 2019 - 6:20 PM

NOTICE IS HEREBY GIVEN that West Valley Water District has called a meeting of the External Affairs Committee to meet in the Administrative Conference Room, 855 W. Base Line Road, Rialto, CA 92376.

I. CONVENE MEETING

II. PUBLIC PARTICIPATION

The public may address the Board on matters within its jurisdiction. Speakers are requested to keep their comments to no more than three (3) minutes. However, the Board of Directors is prohibited by State Law to take action on items not included on the printed agenda.

III. DISCUSSION ITEMS

- a. Legislative Update
- b. Legislative Platform
- c. Community Meetings
- d. Social Media Update and Results
- e. Customer Service Phone System Update
- f. Customer Service Update
- g. Updates for External Affairs Committee
- h. Meltwater (News & Social Media Platform)
- i. Website Redesign RFP Update

IV. ADJOURN

DECLARATION OF POSTING:

I declare under penalty of perjury, that I am employed by the West Valley Water District and posted the foregoing External Affairs Committee Agenda at the District Offices on December 5, 2019.

A handwritten signature in blue ink that reads "Crystal L. Escalera".

Crystal L. Escalera, Board Secretary